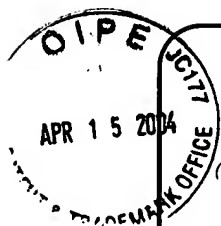


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Application Number 10/643,091

Filing Date 08/19/2003

First Named Inventor Steven Knowles et al.

Art Unit 3753

Examiner Name Michalsky

Attorney Docket Number 14921.0011

Total Number of Pages in This Submission

ENCLOSURES (Check all that apply)

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| <input type="checkbox"/> Fee Transmittal Form
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Remarks

SIGNATURE OF APPLICANT, ATTORNEY, OR AGENTFirm or Individual name STEPTOE & JOHNSON LLP
Harold H. Fox, Reg. No. 41,498

Signature

Date

April 15, 2004

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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant : Steven Knowles et al. Art Unit : 3753
Serial No. : 10/643,091 Examiner : Michalsky
Filed : August 19, 2003
Title : SERVICE SYSTEM AND METHOD

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

REPLY IN RESPONSE TO RESTRICTION REQUIREMENT

Responsive to the action mailed March 16, 2004, Applicants elect the species of Figures 1-2B for examination. The election is made without traverse. Claims 21-34 read on the elected species.

Please apply any charges or credits to Deposit Account No. 19-4293.

Respectfully submitted,

Date: 4-15-04



Harold H. Fox
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